

Your privacy is important, so Shanti Memorial Hospital Pvt. Ltd. has created the following Privacy Policy to let you know what information we collect when you visit our website, why we collect it and how it is used. The terms "you," "your," and "yours" refer to the customer using our website. The terms "Company," "we," "us," and "our" refer to Shanti Memorial Hospital Pvt. Ltd. This Privacy Policy is governed by our Terms of Service. By using this website, you consent to the data practices described in this statement. We may periodically make changes to this Privacy Policy that we will include on this page. It is your responsibility to review this Privacy Policy frequently and remain informed about any changes to it, so we encourage you to visit this page often.

What Information Is Collected?

"Personal identity information" means any information that may be used to identify an individual, including, but not limited to, a first and last name, home or other physical address, an email address, phone number or other contact information, whether at work or at home. When you use our services, Shanti Memorial Hospital Pvt. Ltd. may collect from you the following personal identity information: first and last name, city, state and zip code, email address and phone number. Shanti Memorial Hospital Pvt. Ltd. also automatically receives and records information on our server logs from your browser, including your IP address, cookie information and the page you request. You can choose not to provide us with certain information, but then you might not be able to take advantage of many of our features. Shanti Memorial Hospital Pvt. Ltd. may keep a cached copy of the content as a part of your use of the service for an indeterminate amount of time, including media files and XML files. To assist in development, we may keep copies of HTTP requests and responses in your notification log, available only to you. If your web server does not specify that we can cache your content, we will not keep a cached copy of any text or audio data transmitted through our service during calls, but we may still maintain copies in your notification log. If data privacy is a concern, make sure your server does not allow us to cache such content, and contact us so that we may turn off other application logging around requests to and responses from your application. We may keep call log, notification log, billing/ payment, and other log data for at least six months from the date of entry.

Privacy Guidelines

For user registration process, you will be required to choose a strong password and you shall provide correct information on our website while creating your account. You will be responsible to maintain the confidentiality of your password. We reserve all rights to access, share, communicate, convey, and disseminate some or all of the customer specific information to the extent it is permissible under the applicable laws in India, in order to provide better Services to the Users. We make sure to store and protect your personal information which includes

sensitive financial information, if collected, by employing adequate and reasonable security measures in accordance with Information Technology Act, 2000 and the Rules thereunder.

Access Rights to Content

A variety of information, text, graphics, data and other materials is available on the website. The content available on the Website shall be used solely for your non-commercial use and/or to benefit from the products, services intimated on the website. No right, title or interest in any content is transferred to you, whether as a result of downloading or reproducing such content or otherwise. The website reserves complete ownership, title and full intellectual property rights in all content uploaded by Us. Except as expressly authorized by this Terms, you may not use, alter, copy, distribute, transmit, or derive another work from any Content obtained from the Website or the service. Complete ownership, title and full intellectual property rights in all works/content uploaded by any user on the website belongs to such user. The website grants you a nonexclusive, non-transferable, revocable, limited rights to view the content retrieved from the website only for your personal, non-commercial use, provided that you do not remove or obscure any copyright notice, trademark notice, or other proprietary rights notices displayed on or in conjunction with the Content. You may not use any content available via the website in any other manner or for any purpose without the prior written permission of the website. All rights not expressly granted in this Terms are expressly reserved to Us. Shanti Memorial Hospital Pvt. Ltd. may at any time modify, discontinue, or suspend its operation of this website, or any part thereof, temporarily or permanently, without notice to you.

Exit Policy and Transfer of Ownership of the Display Number

In case the contract between us and the user has expired and the user decides not to renew the contract or extend services, We can, upon request, transfer the ownership of the display number to the User. The following conditions will dictate this policy:

- 1.Virtual mobile numbers or Tollfree numbers shall be transferrable as per the guidelines of Department of Telecommunications, Govt. of India.
- 2.If you were offered a discount on vanity numbers then on transfer, if any, you will be liable to pay vanity charges to complete the transfer process.
- 3.We will charge a nominal fee of INR 2500 to assist with the transfer of ownership.
- 4.In case the User decides to initiate the process on his/her own, We will terminate & release the number from Our end and the User will have to contact the telecom operator directly to obtain the ownership of the number. In this case, the User does not have to pay any fees to Us for transfer of ownership.

- 5.The transfer process should be completed within 7 days of expiry or contract or services.
- 6.We reserve the right to charge the User up to INR 5000 as a security deposit against the aforementioned charges. Any part of unused amount will be refunded back to the User after the transfer of ownership is complete.

How Is Such Information Used?

Shanti Memorial Hospital Pvt. Ltd. uses the personal identity information and other collected information in a manner that is consistent with this Privacy Policy. If you provide personal identity information for a certain reason, we may use the personal identity information in connection with the reason for which it was provided. For instance, if you contact us by e-mail, we will use the personal identity information you provide share solutions to all your queries. Also, if you provide personal identity information in order to obtain access to the Shanti Memorial Hospital Pvt. Ltd. website or services, we will use such information to provide you with access to such services and to monitor your use of such services. Your personal identity information may be used to provide you with new product information and support services offered on the website, to notify you of technical updates or changes in policy, to improve the content and functionality of the Shanti Memorial Hospital Pvt. Ltd. website and services, to help us better understand our users, or to deliver other services related regular information, new addons information etc.

Is The Information Shared or Disclosed?

Shanti Memorial Hospital Pvt. Ltd. is not in the business of selling your information. We consider this information to be a vital part of our relationship with you. There are, however, certain circumstances in which we may share your personally identifiable information with certain third parties without further notice to you, as set forth below: **Third Party Applications and Services:** If you elect to use one or more third party applications that interoperate with Shanti Memorial Hospital Pvt. Ltd. 's service via Shanti Memorial Hospital Pvt. Ltd. Connect, those applications may upon your election be given access to data (which may include personal identity information) on Shanti Memorial Hospital Pvt. Ltd. 's systems generated in connection with your use of Shanti Memorial Hospital Pvt. Ltd. 's service. Please remember that Shanti Memorial Hospital Pvt. Ltd. is not responsible for the policies and practices of third-party application providers, and Shanti Memorial Hospital Pvt. Ltd. shall have no liability arising from any action of any such provider as it concerns your data or information or otherwise. In connection with your use of any such third-party applications, please review carefully the applicable privacy policies each such third-party application provider to become familiar with their policies and practices as it concerns your data and information. **Business Transfers:** As we

develop our business, we might sell or buy businesses or assets. In the event of a corporate sale, merger, reorganization, dissolution or similar event, personal identity information might be transferred in the form of assets. You acknowledge that such transfers may occur, and that any acquirer or successor of Shanti Memorial Hospital Pvt. Ltd. may continue to use your information as set forth in this policy. **Related Companies:** We may also share your personal identity information with any entity that is affiliated with us for purposes consistent with this Privacy Policy. **Agents, Consultants and Related Third Parties:** Shanti Memorial Hospital Pvt. Ltd. , like many businesses, sometimes uses other companies to perform certain business-related functions. Examples of such functions include maintaining databases and processing payments. When we employ another company to perform a function of this nature, we only provide them with the information that they need to perform their specific function. **Legal Requirements and Other Circumstances:** Shanti Memorial Hospital Pvt. Ltd. may disclose your personal identity information if required to do so by law or in the good faith belief that such action is necessary to (i) comply with a legal obligation, (ii) protect and defend the rights or property of Shanti Memorial Hospital Pvt. Ltd. , (iii) act in urgent circumstances to protect the personal safety of users of the Shanti Memorial Hospital Pvt. Ltd. website or services or the public, or (iv) protect against legal liability.

The Security of Your Information

We will take reasonable precautions to protect personal identity information in our possession from loss, misuse, and unauthorized access, disclosure, alteration, and destruction. We follow generally accepted industry standards to protect the personal identity information submitted to us, both during transmission and once we receive it. No method of transmission over the Internet or method of electronic storage is, however, 100% secure. Therefore, while we strive to use commercially acceptable means to protect your personal identity information, we cannot guarantee its absolute security.

Children

Shanti Memorial Hospital Pvt. Ltd. is not intended for or directed to persons under the age of 18. Any person who provides their information to Shanti Memorial Hospital Pvt. Ltd. represents to us that they are 18 years of age or older.

Cookies

Cookies are small text files stored by your browser in your computer when you visit our website. Cookies permit us to recognize users and avoid repetitive requests for the same information. Most browsers will accept cookies until you change your browser settings to refuse them. This privacy statement covers the use of cookies by Shanti Memorial Hospital Pvt. Ltd. and does not cover the use of cookies by any other third party.

Forums and Comments

If you use the forum or post comments on this website, you should be aware that any personal identity information you submit there can be read, collected, or used by other users of these forums, and could be used to send you unsolicited messages. Shanti Memorial Hospital Pvt. Ltd. is not responsible for any personal identity information you choose to submit in that context or anything arising from such submissions.

Links to Other Sites

This website may contain links to other sites that are not owned or controlled by us. Please be aware that Shanti Memorial Hospital Pvt. Ltd. is not responsible for the privacy policies of such other sites. We encourage you to be aware when you leave our site and to read the privacy statements of each and every website that collects personally identifiable information. This privacy policy applies only to information collected by this website.

Your Consent To This Privacy Policy

By using Shanti Memorial Hospital Pvt. Ltd. you agree to this Privacy Policy. This is our entire and exclusive Privacy Policy which supersedes any earlier version. Our Terms of Use take precedence over any conflicting Privacy Policy provision. We may change this Privacy Policy by posting a new version of this Privacy Policy on this website which it is your responsibility to review. We encourage you to periodically review this Privacy Policy to stay informed about how we are protecting the personally identifiable information we collect. Your continued use of this website or Shanti Memorial Hospital Pvt. Ltd. 's services constitutes your agreement to this Privacy Policy and any updates.

Legal Disclaimer

Shanti Memorial Hospital Pvt. Ltd. operates "AS-IS" and "AS-AVAILABLE," without liability of any kind. Shanti Memorial Hospital Pvt. Ltd. is not responsible for events beyond our direct control.